

BIMPUATH FINANCE LTD

KEY FACT DOCUMENT – TERM DEPOSIT

Financial and other benefit including any incentives & promotions	Fees/ charges, commissions, interest	Procedure to be followed to obtain product/ service	Major terms and condition
<ul style="list-style-type: none"> - Attractive interest rates - flexible deposit period -Special Rates for senior citizen 	<p>Applicable interest rates are available at www.bimpuath.lk and any Bimpuath office</p> <p>-Interest is paid monthly or at maturity according to the customer's choice.</p>	<ul style="list-style-type: none"> -Customer visit to branch/branch staff visit customer place - Obtain duly signed application -Collect supporting documents -System origination -Collect money from the customer and issue deposit slip - Issuing the deposit certificate <p><u>Required Documents</u></p> <ul style="list-style-type: none"> - Application - NIC - CDD/KYC -Tax Declaration -Other supporting documents according to the institution (Sole trade, Limited liable company, Club, Association, etc) 	<ul style="list-style-type: none"> -For early withdrawal, only prevailing applicable Interest rate for that duration or 1% less than the agreed rate (Whichever is lower) will be paid. <p>Individual</p> <ul style="list-style-type: none"> -Sri Lankan citizens -Age Above 18 years. - 1-60 month flexible deposit period -Ability to prove source of income (KYC Requirement) <p>Senior Citizen</p> <ul style="list-style-type: none"> -Age above 60 -For join account both applicants age should be above 60 to get special interest rate <p>Corporate</p> <ul style="list-style-type: none"> - Incorporated and operating within Sri Lanka - Holding a valid business registration certificate -Legal procedure will be taken in accordance with the provision in the Sri Lankan legal system

BF – Bimpuath Finance

PA – Per Annum

PM – Per Month

Complaint Procedure

The following methods are available to customers to lodge complaints

- Through the Branch Manager
- Through our Call Centre – **0117-11 88 88**
- Writeto: The complaint officer, Bimpuh Finance PLC, No. 362, Colombo Road, Pepiliyana, Boralesgamuwa.

In the event a satisfactory solution is not provided by the bank, customer can refer his/her complain to the office of the Financial Ombudsman of Sri Lanka.

The Financial Ombudsman, Financial Ombudsman Office of the Financial Ombudsman Sri Lanka, 143A, Vajira Road, Colombo 05.

Contact number: +94 11 259 5624 Fax: +94 11 259 5625 Email: fosril@sltnet.lk Website:

www.financialombudsman.lk